

Return of original spare parts

GreenTec order or project number:

Delivery note / invoice enclosed:

Yes No

1. Reason for return delivery

Wrong order

Spare parts are not required (order through customer)

Defective / damaged spare parts

GreenTec has made a misdelivery

Complaint

Other:

2. Desired action by GreenTec after the goods have been returned:

Credit

Repair

Redelivery

Warranty (please enclose warranty information)

3. Your contact details:

Dealer:*

Name:

Address:

Telephone:

E-mail:

*Spare parts are ONLY delivered to dealers, and not directly to your home address

Conditions for return delivery:

- Electrical components cannot be returned
- GreenTec is entitled to charge a fee of -10% for items that are less than one year old
- In case of misdelivery by GreenTec, you will not be charged for freight costs
- All parts must be packed properly
- Hydraulic components must be returned oil-free and sealed

The return form must be sent together with the returned items